**Ismail Emira**

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# Professional Summary

Detail-oriented **Software QA professional** with hands-on experience in **manual and automated testing**. Skilled in **Selenium, Postman, API testing, and SQL database validation**. Proficient in Java, JDBC, and Appium Mobile Testing, version control (**GitHub**). Passionate about improving software quality by identifying defects early in the development cycle. Strong understanding of Agile methodologies and CI/CD pipelines.

# Technical Skills

## Language: Java, SQL, Gherkin

**Tools/Libraries:** Junit, JDBC,Selenium, RestAssurad, OOP Principle, Cucumber, Postman, TestNG, Selenium Grid, Maven

**Framework:** Behavior Data Driven

**Testing Method:** Manual Testing, Smoke Testing, Regression Testing, API Testing, Automation Testing

**Database:** MySQL, PostgreSQL

**Version Control:** Git/GitHub

**CI/CD:** Jenkins

**Methodologies:** JIRA

# Projects

**CRM Management System Testing:** Tested a CRM management system that handles customer and department records, sales tracking, and client interactions, improving system efficiency by 30% and reducing manual errors by 25%. Developed and executed manual and automated UI test cases using Selenium WebDriver for key features like adding polls and managing departments. Documented and reported bugs in JIRA.

Library **Management System:** Validated API endpoints for book management and user authentication using Postman, increasing API reliability by 40% and improving data validation accuracy by 20%. Conducted database testing using SQL to verify data integrity. Implemented automated test execution using Jenkins as part of a CI/CD pipeline.

# Experience & Training

**Simply Certified, LLC,** 2024 – Current

* Executes test cases manually and document results.
* Perform extensive functional testing, improving system stability, bug management, and bringing down system errors.
* Learn and adapt to new testing methodologies and tools, and re-test fixed defects to verify resolutions.
* Maintain test cases documentation and update test repositories.

**USA Referee Soccer Program (USSF), Professional Soccer Referee** 2021 – Current

* Ensures safety, fairness, and effective game management through collaboration, professionalism, and ongoing education.
* Maintaining peak physical fitness and upholding high standards in every aspect of performance.

**Zeal Marketing, LLC, Content Marketing Specialist** 2021 – 2023

* Developed and executed content marketing strategies that leveraged social media to drive traffic, engagement, and conversions.
* Produced high-quality, engaging content for social media, email marketing, and the company's blog.

**Mohamed Ramzy Accounting Firm, Chartered Accountant** 2009 – 2017

* Prepared financial statements and reports, including income statements and balance sheets, while managing customer accounts, collections, and accounts payable.
* Handled purchase orders, tax preparation, and providing exceptional customer service.